



Neighborhood National Bank COVID-19 (Coronavirus) Preparedness

Our Priority – Safeguarding the Health & Safety of Our Customers, Employees & Communities

As the COVID-19 situation evolves, we are taking steps to ensure we are following recommendations of the Minnesota Department of Health, the Center for Disease Control and the World Health Organization. We are doing this, not out of fear, but out of our desire to be proactive in providing a safeguard for our customers, employees and community. Thank you for your loyalty and understanding as we do our part to reduce the spread of COVID-19.

At this time, we believe the best decision is to close Lobby access at all of our Bank locations. This will begin tomorrow, Thursday, March 19, until further notice. We will continue to provide full-service banking through our Drive-Up locations. We will also offer scheduled appointments as needed and observe social distancing protocols if an in-lobby appointment is necessary.

We strongly encourage you to use our Online Banking, Mobile Banking and Mobile Deposit options available 24/7 for your convenience and protection. These allow you to check balances, transfer funds between accounts, make loan payments, pay bills and deposit checks. Please call us if you need assistance in signing up for these Digital Banking options.

In addition, please consider the following:

ATMs – Use an ATM to access cash or to check account balances.

Night Drops – Available 24/7 at all locations

Debit Card Controls – During times of crisis, fraud protection is critical.

Through our Mobile App or Online Banking you can monitor your transactions and can turn your card on or off to help protect against fraud.

Should you be impacted by COVID-19 and need our support, please contact us. Call your local bank at the numbers listed below. Staff is available between the hours of 8:00 am – 5:00 pm Monday through Friday.

Aitkin: 218-927-3716

Mora: 320-679-3100

Alexandria: 320-763-8366

North Branch: 651-674-8000

Brainerd: 218-825-8800

For more information and updates related to COVID-19, access the following websites:

Center for Disease Control (CDC) www.cdc.gov

World Health Organization (WHO) www.who.gov

Minnesota Department of Health (MDH) www.health.state.mn.us



**COVID-19
UPDATE:**

**LOBBIES
TEMPORARILY
CLOSING
MARCH 19TH**

**DRIVE-UPS,
ATMs, NIGHT
DEPOSIT
REMAINING
OPEN**